Supplementary Privacy Policy

This Supplementary Policy was last updated on 12 April 2018.

This Supplementary Policy is based on Statoil’s ("we", “our” or “us”) obligations under the Australian Privacy Act 1988 (Cth) (“Act”) and supplements our Privacy and Data Protection Policy.

By voluntarily supplying us with your personal information, you are agreeing to be bound by this Supplementary Policy.

Any amendments to this Supplementary Policy will be posted on our Australian website. We may disclose your information to our related bodies corporate.

We may disclose your personal information to overseas third parties for employment related purposes.

Quality, access to & correction of information

You are entitled to have access to and seek correction of any personal information that we may hold about you. We require that requests for access to or to update or correct your personal information to be in writing outlining the details of your request. Such requests should be addressed to the Data Protection Officer in Statoil stated in this Supplementary Policy.

We will take appropriate steps to verify your identity (or verify that you act as an authorised agent of the individual concerned) before granting a request to access your personal information.

We will respond to your request for access to your personal information within a reasonable time after you make the request, and if access is granted, we will provide you with access as soon as reasonably possible. We will, on request, provide you with access to your personal information or update or correct your personal information, unless we are lawfully excluded from granting your request, including if:

- giving access would be unlawful;
- we are required or authorised by law or a court/tribunal order to deny access; or
- giving access is likely to prejudice one or more enforcement related activities conducted by an enforcement body.

Where your request for access is accepted, we will provide you with access to your personal information in a manner, as requested by you, providing it is reasonable to do so.

If we deny your request, we will provide you with a written notice detailing reasons for the refusal and the process for making a complaint about the refusal to grant your request.

Storage and Security

Your personal information will be stored on our electronic data base system, including that of third party service providers, and on computers with appropriate security systems.

We take reasonable steps to hold information securely. We are committed to keeping secure the data you provide to us and we will take all reasonable precautions to protect your personally identifiable information from loss, misuse, interference, unauthorised access or alteration.

We aim to achieve this through:

- imposing confidentiality requirements on our employees;
- implementing policies in relation to document storage security;
- implementing security measures to govern access to our systems;
- only providing access to personal information once proper identification has been given;
- controlling access to our premises; and
- implementing website protection measures.
Dealing with us anonymously

Where lawful and practicable to do so, you can deal with us anonymously or using a pseudonym.

Complaints

If you believe that we have breached a term of this Supplementary Policy or the Act you may submit a written complaint. The written complaint can be emailed to the Data Protection Officer in Statoil (see email address below). You must include contact details for us to contact you regarding your complaint.

The Data Protection Officer will consider your complaint and respond as soon as reasonably possible.

If you are unsatisfied with the outcome of your complaint you may refer your complaint to the Office of the Australian Information Commissioner to be resolved. For more information see the Office of the Australian Information Commissioner's website at: http://www.oaic.gov.au.

Contact us

If you wish to:

- gain access to your personal information;
- make a complaint about a breach of your privacy;
- contact us with a query about how your information is collected or used;
- contact us regarding any other matter concerning this Supplementary Policy,

you can speak directly with our staff who will do their best to try to resolve your issue as simply as possible.

Alternatively, you can send an email to gm_dataprotection@statoil.com so that the Data Protection Officer in Statoil can consider the matter. We will respond to you as soon as reasonably possible.